

How can banks and financial institutions harness the power of Power Platform to resolve their data entry and management challenges?

Challenge

Despite the widespread use of modern technology, banks, and credit unions still require their customers and members to fill out paperwork manually. This underscores the importance of traditional record-keeping and paper-based processes, even in an increasingly digital age.

Benefits

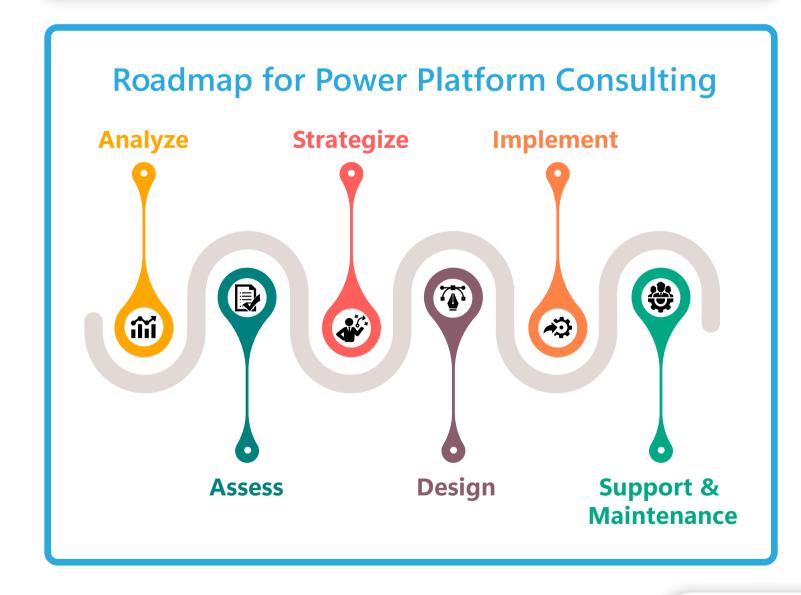
- Streamline, automate, and digitize multiple manual processes.
- Rapidly solve business problems by creating apps quickly with low-code apps.
- **✓** Increased productivity.
- Increased agility.

Solution

Data entry and management are conducted manually using Excel sheets. A bank or credit union can use Power Apps to create digital forms that customers and members can complete via iPad or another mobile device. This will save time and effort.

Power Automate allows customers and members to fill out forms online and automatically upload the data to a centralized database. As needed, this data can be securely stored, accessed, and updated. In this manner, financial institutions can eliminate clunky legacy systems - for example, you can replace your paper-based financial preference system and customer profile form with PowerApps.

With this app, the client can repeatedly review their live data and update it whenever a customer indicates a preference change.





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